

Questions & Answers About Home Warranties

What is a home warranty?

The standard home warranty is a one-year service contract that protects a resale home buyer against the cost of unexpected repairs or replacements of major systems and appliances that break down due to normal usage. Coverage is also available to home sellers during the listing and escrow period to help them keep unforeseen breakdowns from potentially tying up the close of escrow.

How does a home warranty help me?

Old Republic Home Protection customers enjoy peace of mind, convenience, budget protection, and easy, dependable service. No more "searching the Yellow Pages" for a reputable repairman, no more "hassles" over the cost of repairs, no more "budget busting" repair bills.

What if I need service?

Make one call to our Customer Service Department toll-free at 1-800-972-5985. We are available 24 hours a day, 365 days a year.

Who handles the repairs?

Old Republic Home Protection has a network of licensed, insured, professional service contractors waiting to serve you. The contractors we use have been carefully screened and meet our stringent Service Standards, and are constantly rated by you and other Old Republic Home Protection customers.

Do Home Warranty Plans cover appliance or system replacements?

Yes. You may already have warranties on individual items in your home, check the Plan carefully – some warranties cover only parts and labor. With Old Republic Home Protection, you receive parts, labor and/or replacement. Please review our Plan for complete coverage terms and conditions.

Are one Year Home Warranty Plans available on all homes?

Yes. You can receive coverage regardless of the age of your home. Our warranty Plan covers homes up to 5,000 sq. ft. Homes over 5,000 sq. ft. or multiple units require a special quote. To receive a quote, please call us at 1-800-445-6999.

Can I buy a warranty from a manufacturer rather than a home warranty company?

You could, but it would cost you more. Various manufacturer warranties offer coverage on their own particular system or appliance. You could buy individual warranties from several different companies to cover all your appliances, but this could

cost you up to \$1,500 or more per year! And you still wouldn't have coverage for your major home systems such as plumbing, electrical, heating, etc. – items that Old Republic Home Protection includes in one reasonable fee! The benefit of covering your entire home through Old Republic Home Protection is that you receive coverage for your major systems and appliances with one policy – one low premium – and one number to call for service.

What is the difference between my homeowner's insurance policy and a home warranty Plan?

Old Republic Home Protection's one year home warranty covers items that are not covered under your homeowner's insurance policy, filling a critical gap in the protection of your home. For example, if your dishwasher leaks and water damages the floor, your homeowner's insurance policy may cover the damage to the floor, but not repair or replacement of the dishwasher itself. With an Old Republic Home Warranty, your dishwasher is covered!

Can I renew each year?

Yes.

Can I have coverage for other homes I own?

Yes.

How do I sign up?

Just call 1-800-445-6999. No forms or paperwork are needed – no inspection is required. And all premiums, whether for coverage during the listing and escrow period or for the home buyer after close of escrow, are paid through escrow so you don't even need to budget for the extra expense!

What could be simpler?



People Helping People

NOTE: In Texas and Oklahoma, Old Republic Home Protection does not sell Home Warranties; we sell "Residential Service Contracts" and "Home Service Contracts" respectively. Any reference to "Home Warranty" or "Warranties" should be replaced with the proper term for that state.

Old Republic Home Protection's Coverage

Highlights

Sample Coverage

Primary Gas, Oil or Electric Heater
Ductwork
Drainline Stoppages
Plumbing Pipe Leaks
Toilets
Water Heater
Recirculating Pump
Instant Hot/Cold Water Dispenser
Garbage Disposal
Water Pressure Regulator
Sump Pump
Built-in Jetted Bathtub Motor & Pump
Electrical System
Exhaust, Attic, Ceiling Fans
Central Vacuum
Dishwasher
Trash Compactor
Oven/Range/Cooktop
Built-In Microwave Oven

Options Available – Buyer Only

Air Conditioner+
Garage Door Opener+
Swimming Pool/Spa/Hot Tub/Portable Spa Equip.
Additional Pool or Spa Equipment
Washer/Dryer (per set)+
Kitchen Refrigerator+
Wet Bar Refrigerator
Limited Roof Leak Repair

+ Included in Standard Plan in some states.

The Leader in Coverage

- Immediate Coverage
- We Replace Like For Like Quality
- No Age Limit on Homes
- No Maximum Dollar Payout
- Common Systems Covered on 4 Units or Less

The Leader in Service

- Offering quality service since 1974!
- Our reputation for integrity, client dedication, and prompt, friendly service remains unchanged—and unsurpassed.

Just Compare!



People Helping People

www.orhp.com

800-445-6999

PLEASE SEE APPLICATION FOR DETAILS OF COVERAGE, LIMITATIONS, AND EXCLUSIONS. COVERAGE VARIES BY STATE AND CAN CHANGE WITHOUT NOTICE.

NOT ALL COVERAGE ITEMS AVAILABLE IN ALL STATES.
SEE YOUR SPECIFIC STATE PLAN FOR DETAILS.